

Appendix two – NSW Ambulance performance data

NSW Ambulance activity (by location type) 2022–23

	Responses	% of Responses	Incidents	% of Incidents	Transports	% of Transports
Metro	754,682	54.5	579,302	54.4	420,435	54.3
Regional	627,213	45.3	484,017	45.5	353,369	45.6
Peri-Urban	943,518	68.2	723,585	68	522,029	67.4
Rural	438,408	31.7	339,746	31.9	251,779	32.5

Source: NSW Ambulance CAD data 2022–23 (unaudited).

NB: due to NSW Ambulance data classification rules, this table excludes a small percentage of NSW Ambulance activity.

NSW Ambulance response time performance for Priority 1 calls

	Median	85 th per centile
Metro	14.5	27.2
Regional	13.9	28.8
Peri-Urban	14.5	27.2
Rural	13.6	29.7
Regional and Peri-Urban (for example urban areas of Newcastle and Wollongong)	14.4	27.0

Source: NSW Ambulance data, unaudited.

Priority 1 response time less than 15 minutes

NSW Ambulance Zone	% Response less than 15 mins
Central and Far West Zone 2	68.00
Central Coast	58.09
Central West Zone 1	59.80
Hunter Zone 1	58.15
Hunter Zone 2	45.91
Illawarra Shoalhaven	50.05
Mid North Coast Zone	50.52
Murrumbidgee Zone	60.89
Nepean Blue Mountains	52.06
New England Zone	61.27
Northern Sydney	52.46
Northern Zone	52.62
South Eastern Sydney	57.22
South West Zone 1	43.26
South West Zone 2	51.90
Southern NSW Zone	52.79
Sydney	61.99
Western Sydney	46.68
Statewide	53.50

Source: NSW Ambulance data, unaudited.