

Appendix five – Management letter findings by agency

The table below lists the management letter findings for each cluster agency.

	Extreme	High	Moderate	Low	Repeat
Customer Service cluster					
Department of Customer Service (incl. Revenue NSW) - cluster lead	--	--	23	20	18
Greyhound Welfare and Integrity Commission	--	--	1	3	--
Independent Liquor and Gaming Authority	--	--	1	--	1
Independent Pricing and Regulatory Tribunal	--	--	1	4	1
Information and Privacy Commission NSW	--	--	1	2	--
Long Service Corporation	--	--	2	--	--
New South Wales Government Telecommunications Authority	--	2	7	1	1
NSW Architects Registration Board	--	--	2	--	--
Rental Bond Board	--	1	1	1	--
Service NSW	--	--	9	5	4
State Insurance and Regulatory Authority	--	--	5	2	2
Premier and Cabinet cluster					
Department of Premier and Cabinet - cluster lead	--	1	3	3	1
Art Gallery of New South Wales Foundation ^	--	--	1	1	--
Art Gallery of New South Wales Trust ^	--	--	1	2	2
Australian Museum Trust	--	--	1	--	--
Corporation Sole <i>'Minister Administering the Heritage Act 1977'</i>	--	--	1	--	--
Greater Sydney Commission	--	--	--	1	--
Historic Houses Trust of New South Wales	--	--	--	1	--
Independent Commission Against Corruption	--	1	2	4	3
Infrastructure NSW	--	--	3	2	2
Library Council of New South Wales	--	--	1	--	--
National Art School	--	--	3	--	--

	Extreme	High	Moderate	Low	Repeat
New South Wales Electoral Commission	--	--	3	8	4
Ombudsman's Office	--	--	--	2	1
Public Service Commission	--	--	1	--	--
Resilience NSW	--	--	2	1	--
State Archives and Records Authority of New South Wales	--	--	4	3	5
Sydney Opera House Trust ^	--	--	2	6	--
Trustee Museum of Applied Arts and Sciences	--	--	3	3	4
Treasury cluster					
NSW Treasury - cluster lead ^	--	2	8	6	4
Alpha Distribution Ministerial Holding Corporation	--	--	--	1	--
Building Insurers' Guarantee Corporation	--	--	1	1	--
Crown Entity (the Crown) #	--	1	--	--	--
Destination NSW	--	--	--	5	--
Electricity Assets Ministerial Holding Corporation	--	--	--	2	--
Electricity Transmission Ministerial Holding Corporation	--	--	--	2	--
Energy Industries Superannuation Scheme Pty Ltd	--	--	--	1	--
Epsilon Distribution Ministerial Holding Corporation Pty Ltd	--	--	--	2	--
Insurance and Care NSW	--	1	9	6	8
Jobs for NSW Fund #	--	--	--	--	--
Liability Management Ministerial Corporation	--	--	--	1	--
Lifetime Care and Support Authority of New South Wales	--	--	1	1	--
Macquarie University Professorial Superannuation Scheme	--	--	2	1	--
NSW Self Insurance Corporation	--	--	2	3	2
New South Wales Treasury Corporation	--	--	--	8	3
Ports Assets Ministerial Holding Corporation	--	--	1	1	--
Restart NSW	--	--	1	--	--
Roads Retained Interest Pty Ltd	--	--	--	2	--
Sporting Injuries Compensation Authority	--	--	1	1	--
University of Sydney Professorial Superannuation System	--	--	1	2	2
Western City and Aerotropolis Authority	--	--	1	2	--

	Extreme	High	Moderate	Low	Repeat
Workers Compensation (Dust Diseases) Authority	--	--	1	2	1
Workers Compensation Nominal Insurer	--	--	7	3	4
Other agency					
The Legislature	--	--	2	6	1

The final management letter is being drafted and yet to be shared with management.

^ Includes findings from the draft final management letter which have been shared with management.