

Appendix two – List of 2020 recommendations

The table below lists the recommendations made in this report.

1. Audit observations

The NSW Public Sector's cyber security resilience (repeat)

Cyber Security NSW and NSW government agencies need to prioritise improvements to their cyber security resilience as a matter of urgency.



Allocation of icare's service fees to Workers Compensation Nominal Insurer and the other schemes it supports

Insurance and Care NSW should ensure its approach to allocating service fees to the Workers Compensation Nominal Insurer and the other schemes it manages, is transparent and reflects actual costs.



Internal controls at GovConnect's service providers

DCS should work with GovConnect service providers to resolve the identified internal control deficiencies as a matter of priority.



Key



Low risks



Medium risks



High risks