

Appendix three – TAP 1 and TAP 2 sub-programs

TAP 1 sub-programs

TAP 1 sub-program	Objective of sub-program	Examples of items in scope
Easy Access	 Improve access to public transport for people with disability, the elderly, and customers travelling with children, and customers travelling with luggage. Stations upgraded to alignment with the Act and the DSAPT. 	 Lifts Ramps Tactile Ground Surface Indicators Toilets Hand rails
Station Upgrades	 Improve and upgrade major (non-CBD) and minor stations to provide adequate capacity to meet future growth and support urban renewal. 	New buildingsAccess upgradesSignage
Park and Travel Safety	 Improve and enhance security and safety of passengers and customer perception of security and safety. 	 Security fencing Lighting CCTV Help Points Marking for disabled car parking spaces
Wayfinding and signage	 Standardise and improve the information available for customers to facilitate easy movement through the transport network. 	Directional and information signage
Ferry Wharf Upgrades	 Improve amenities for commuters, improve wharf efficiency by increasing the rate at which passengers embark and disembark, reduce ongoing maintenance costs and improve access for people with disability. Create a functional, distinctive and unified look to ferry wharves. 	ShelterSeatingPontoonsRoofingGangways

TAP 2 sub-programs

TAP 2 sub-program	Objective of sub-program	Examples of scope items
Easy Access	 Improve access to public transport for people with disability, the elderly, and customers travelling with children, and customers travelling with luggage. Stations upgraded to alignment with the Act and the DSAPT. 	 Lifts Tactile Ground Surface Indicators Toilets Kiss and ride zones Seating and shelter Canopies Taxi bays Closed Circuit television cameras Bike racks
Commuter Cark Parks	 Reduce total vehicle kilometres travelled and encourage greater use of public transport. 	Multi-storey car parksGround level car parks
Rural and Regional Interchanges	 Support regional transport plans, improve customer experience at weather affected interchanges, and respond to current and future demand for public transport. 	 Toilets Kiss and ride zones Tactile Ground Surface Indicators Seating and shelter Bike racks Taxi bays
Ferry Wharf Upgrade	 Improve amenities for commuters, improve wharf efficiency by increasing the rate at which passengers embark and disembark, reduce ongoing maintenance costs and improve access for people with disability. Create a functional, distinctive and unified look to ferry wharves. 	PontoonsCanopiesWayfinding and signageLifts