



Appendix six – Transport projects and programs that contribute to DSAPT compliance

Examples of programs and programs undertaken across the Transport cluster that contribute to increasing compliance with the DSAPT:

- **Transport Access Program (TAP)** – the TAP program provides infrastructure upgrades to existing train stations and ferry wharves.
- **Sydney Metro (Sydney Metro Northwest, and Sydney Metro City and Southwest)** – Sydney Metro will include upgrades to existing stations. These upgrades will ensure that the stations are fully DSAPT compliant.
- **Parramatta Light Rail and South East Light Rail** – these new infrastructure projects will introduce light rail that will be fully accessible by meeting the DSAPT and testing prototypes for accessibility.
- **New Intercity Fleet** – a new fleet of intercity trains that will feature dedicated wheelchair space, accessible toilets, and digital screens and announcements.
- **Sydney Growth Trains project** – this project is an investment in new trains with increased accessibility features.
- **Tangara Technology Upgrade** – this project aims to improve accessibility features on the Tangara train fleet, such as introducing on-board visual passenger information systems, colour contrasted doors and handrails, priority seating and emergency help points.
- **Level crossing program** – this program is focuses on upgrading level crossing to meet DSAPT.
- **Wayfinding program** – this program focuses on wayfinding upgrades. Wayfinding will help customers to navigate the public transport system easily and intuitively. Wayfinding includes signage, tactile ground surface indicators, maps, apps, sounds and textures.
- **Sydney Trains Station Refresh** – numerous station refresh projects will undertake cosmetic upgrades which can include contributing to DSAPT compliance.
- **NSW TrainLink Complaint Handling Improvement Program (CHIP)** – this program includes the installation of CCTV, customer help points and information displays (including hearing loops).
- **Acquisition of new buses by the State Transit Authority** – all new buses feature kneeling suspension for level entry.
- Sydney Trains commissioning of hearing loops on train platforms.