



Appendix one – Response from agency



Ms Margaret Crawford
Auditor-General
Audit Office of NSW
GPO Box 12
SYDNEY NSW 2001

Dear Ms Crawford

Thank you for the opportunity to consider and respond to the Performance Audit Report on the Transport Access Program.

Transport for NSW views the Transport Access Program as an important program that helps to improve accessibility of public transport across NSW. The Transport Access Program Tranche 3 represents a significant opportunity to maximise accessibility levels prior to the targets in the disability standards, building on the proportion of accessible stations that has risen from 47.4 per cent in 2012 to 55.8 per cent in 2018.

Transport for NSW welcomes the opportunity that the Performance Audit provides to optimise how the Transport Access Program continues to improve accessibility in NSW.

Transport for NSW accepts the recommendations and will implement these to improve the Transport Access Program and maximise compliance with disability standards.

Yours sincerely

Rodd Staples
Secretary

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