



Appendix eleven – OLG’s performance indicators

We have included a summary of how each council has performed against the performance indicators prescribed by the Office of Local Government (OLG). The first six indicators are audited and reported in councils’ financial statements. The remaining four asset-related measures are not audited and reported in councils’ Special Schedule 7 ‘Report on Infrastructure Assets’.

We present these performance indicators on a consolidated basis. Councils with water and sewer activities present separate performance indicators for general, water and sewer activities.

	Audited						Unaudited			
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	Rates and annual outstanding percentage (%)	Cash expense cover ratio (months)	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Albury City Council	15.2	79.5	2.6	7.2	10.6	18.6	78.7	3.0	83.0	1.8
Armidale Regional Council	(8.7)	71.3	1.5	2.8	7.2	13.4	62.1	8.2	96.3	4.2
Ballina Shire Council	3.1	59.7	4.8	2.4	3.4	10.0	142.6	1.9	96.9	0.9
Balranald Shire Council	(6.0)	39.8	4.6	7.2	4.6	11.0	97.9	2.2	108.7	1.4
Bathurst Regional Council	(6.9)	69.3	1.1	3.7	6.2	10.5	44.2	8.9	81.5	1.8
Bayside Council*	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Bega Valley Shire Council	1.1	69.7	2.0	4.8	4.0	13.0	--	--	--	--
Bellingen Shire Council	1.4	63.4	2.3	6.3	5.2	11.8	165.9	6.4	100.0	4.5
Berrigan Shire Council	18.2	61.2	7.2	48.7	3.3	28.0	131.4	--	103.9	--
Blacktown City Council	(6.7)	46.3	3.1	--	4.3	21.9	63.9	2.2	99.6	1.5
Bland Shire Council	(1.0)	44.7	14.3	16.2	6.9	25.7	55.3	12.1	113.1	8.9
Blayney Shire Council	0.7	58.5	5.8	14.3	2.1	14.3	231.9	8.1	105.0	2.1

	Audited						Unaudited			
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	Rates and annual outstanding percentage (%)	Cash expense cover ratio (months)	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Blue Mountains City Council	(4.4)	83.5	1.6	1.7	3.7	3.4	62.6	1.9	99.0	1.5
Bogan Shire Council	4.9	40.2	4.2	26.9	6.0	8.6	61.9	2.3	99.2	1.8
Bourke Shire Council	9.5	44.3	5.3	7.5	15.2	10.7	67.6	2.7	90.1	1.2
Brewarrina Shire Council	13.0	51.7	4.2	21.0	7.8	12.5	56.5	2.1	88.1	1.5
Broken Hill City Council	(21.7)	77.8	2.0	1.5	12.0	10.7	19.3	24.2	172.7	12.0
Burwood Council	7.0	71.9	4.9	13.5	2.6	10.8	170.6	7.1	120.4	5.0
Byron Shire Council	(1.0)	61.2	3.4	2.6	3.6	12.3	110.4	6.8	96.5	4.4
Cabonne Council	4.2	57.2	5.7	35.5	5.3	24.3	117.1	11.8	96.3	2.6
Camden Council	(3.7)	33.4	2.4	3.7	3.1	14.8	14.4	1.1	91.8	0.9
Campbelltown City Council	8.4	56.2	4.8	8.3	3.4	19.6	81.2	1.6	101.2	1.1
Canterbury Bankstown Council	2.3	84.1	3.1	49.0	4.8	14.3	41.9	1.1	90.5	0.8
Carrathool Shire Council	7.0	44.3	6.6	23.7	3.7	12.8	131.9	0.6	143.9	--
Castlereagh-Macquarie County Council	27.2	16.1	7.7	--	--	9.1	--	--	--	--
Central Coast Council	2.9	79.5	1.5	4.0	7.8	12.0	104.8	2.4	91.4	1.6
Central Darling Shire Council	--	52.0	0.6	20.8	36.3	2.5	96.6	19.1	82.3	--
Central Murray County Council	(11.0)	77.7	7.1	--	--	7.2	--	--	--	--

	Audited						Unaudited			
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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Central Tablelands County Council	11.3	95.7	8.4	5.2	--	18.3	43.0	36.6	108.8	1.6
Cessnock City Council	(3.1)	52.2	2.7	4.8	1.7	6.4	88.2	4.3	107.9	12.9
City of Canada Bay Council	0.4	82.9	3.9	21.1	2.2	12.3	91.5	1.8	92.9	1.3
City of Lithgow Council	(2.0)	74.0	1.8	4.5	5.9	12.9	87.0	6.0	74.9	4.2
City of Parramatta Council	(5.2)	77.1	4.9	2.1	4.5	10.9	111.2	1.9	95.8	3.7
Clarence Valley Council	(6.0)	67.3	4.4	2.9	6.0	13.2	21.3	3.9	74.5	2.9
Cobar Shire Council	2.7	49.6	6.1	5.5	5.1	8.5	28.9	1.8	108.1	2.8
Coffs Harbour City Council	3.2	73.2	9.6	2.3	6.6	10.2	59.3	--	100.3	--
Coolamon Shire Council	9.5	47.9	9.7	547.6	5.5	21.4	157.9	0.4	109.7	0.3
Coonamble Shire Council	8.0	61.6	5.1	132.0	5.3	18.4	113.3	0.8	172.4	0.6
Cootamundra-Gundagai Regional Council	(29.6)	65.3	5.4	(0.7)	7.7	13.2	93.9	6.9	--	4.4
Council of the City of Sydney	5.7	79.1	4.1	--	1.3	9.2	61.5	2.1	98.3	1.5
Cowra Shire Council	8.1	77.7	4.1	4.1	9.0	10.6	81.9	0.5	108.9	0.4
Cumberland Council	(5.3)	73.7	4.3	11.2	3.3	7.3	176.1	5.3	115.3	2.2
Dubbo Regional Council	18.4	56.6	5.5	6.2	4.9	25.8	137.1	0.4	100.0	0.3
Dungog Shire Council	(21.8)	42.3	8.4	12.0	6.1	10.2	104.7	8.0	74.7	19.1

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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Edward River Council	11.0	64.3	13.2	15.0	8.9	27.8	--	--	--	--
Eurobodalla Shire Council	5.8	74.5	2.5	3.3	2.8	14.8	65.9	6.8	100.0	4.3
Fairfield City Council	8.3	82.6	2.8	123.9	3.4	3.1	121.0	1.9	122.4	1.4
Federation Council	3.8	59.3	1.9	39.7	9.7	24.6	--	--	--	--
Forbes Shire Council	14.3	61.7	7.6	5.6	8.8	15.6	118.0	3.4	58.9	1.5
Georges River Council	(2.6)	78.5	3.9	25.8	3.0	10.9	76.6	2.1	114.6	5.6
Gilgandra Shire Council	4.7	62.4	3.6	8.5	6.5	10.3	138.6	2.1	120.5	2.2
Glen Innes Severn Council	7.7	62.8	4.6	3.6	6.6	9.8	119.9	11.0	100.0	6.9
Goldenfields Water County Council	8.6	91.1	11.1	--	21.4	39.2	--	--	--	--
Goulburn Mulwaree Council	9.4	53.4	3.5	2.1	3.0	17.9	60.2	2.6	96.5	2.1
Greater Hume Shire Council	8.1	47.7	5.0	12.4	6.1	11.3	125.7	0.1	99.6	0.1
Griffith City Council	10.7	79.8	2.9	8.2	7.5	8.6	100.6	1.7	100.0	1.3
Gunnedah Shire Council	15.0	60.9	5.2	12.7	3.8	23.4	184.4	1.7	112.0	1.2
Gwydir Shire Council	0.1	58.7	1.7	4.3	4.3	5.1	60.0	1.3	100.0	--
Hawkesbury City Council	(4.0)	71.0	2.9	13.4	5.6	12.4	65.4	2.3	88.8	--
Hawkesbury River County Council	(4.3)	21.1	1.4	--	--	14.3	--	--	--	--

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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Hay Shire Council	2.5	48.9	5.2	15.5	13.0	14.4	92.2	2.2	69.7	1.1
Hilltops Council*	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Inner West Council	3.2	88.8	3.7	6.6	3.9	9.3	64.1	10.3	78.3	3.8
Inverell Shire Council	18.0	63.6	11.7	18.9	5.7	26.6	115.3	0.9	94.1	0.7
Junee Shire Council	2.2	59.2	1.1	2.9	8.7	4.3	86.1	2.7	127.2	1.7
Kempsey Shire Council	3.1	39.3	2.5	4.3	6.1	11.0	96.4	6.7	86.0	4.2
Ku-ring-gai Council	4.0	77.0	3.0	14.0	3.0	16.8	61.1	2.9	114.6	6.2
Kyogle Council	8.8	52.9	5.6	21.2	6.9	11.1	318.2	4.3	95.8	3.1
Lachlan Shire Council	9.6	43.6	5.2	57.8	8.4	14.1	65.7	6.5	91.5	4.2
Lake Macquarie City Council	5.6	78.2	2.7	8.5	4.1	8.7	100.4	2.4	92.7	1.7
Lane Cove Municipal Council	5.8	69.9	6.4	--	1.5	17.5	274.5	0.8	199.0	0.6
Leeton Shire Council	12.9	71.8	5.1	25.1	3.9	22.5	63.8	2.2	100.0	1.3
Lismore City Council	1.4	71.4	1.4	3.4	9.0	7.5	74.1	13.5	92.6	9.0
Liverpool City Council	5.4	55.1	2.1	6.4	4.6	15.2	94.8	2.6	105.9	2.1
Liverpool Plains Shire Council	(35.1)	57.8	3.7	3.7	6.6	14.7	49.4	2.1	96.7	1.7
Lockhart Shire Council	8.4	34.5	8.4	37.6	5.0	18.9	57.2	1.1	111.4	--
Maitland City Council*	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Mid-Coast Council	1.9	76.4	8.6	2.8	6.3	10.7	38.2	8.8	72.9	5.4
Mid-Western Regional Council	11.7	63.3	4.0	9.4	3.5	15.6	156.2	6.7	100.7	3.2
Moree Plains Shire Council	6.8	66.2	1.1	4.5	5.1	8.6	115.7	0.7	96.5	0.5
Mosman Municipal Council	4.3	87.8	1.9	4.7	2.5	4.2	163.0	1.0	124.9	0.6
Murray River Council	6.4	54.4	5.9	14.6	10.3	24.5	113.5	0.9	100.0	0.7
Murrumbidgee Council	(22.5)	49.4	5.7	21.7	8.5	19.9	15.4	--	118.0	--
Muswellbrook Shire Council	13.0	65.8	2.0	2.3	7.7	7.7	97.1	5.5	75.1	2.9
Nambucca Shire Council	6.9	69.7	2.1	2.5	5.1	12.0	91.7	2.9	100.0	--
Narrabri Shire Council	12.0	71.7	4.7	11.8	8.2	17.2	94.3	9.2	100.0	5.7
Narrandera Shire Council	3.7	54.8	7.9	--	5.7	20.1	111.8	0.8	221.7	--
Narromine Shire Council	(0.9)	53.4	6.0	12.7	11.6	18.9	148.4	7.2	97.9	5.0
New England Weeds Authority	10.3	30.5	5.8	17.1	--	--	--	--	--	--
Newcastle City Council	1.7	86.5	2.8	7.4	2.7	7.1	92.3	10.9	95.0	5.5
North Sydney Council	8.6	89.4	3.4	91.2	1.3	6.7	226.6	6.6	107.9	4.1
Northern Beaches Council	8.0	82.2	3.1	4.6	3.9	8.6	99.8	0.5	117.0	0.4
Oberon Council	21.8	64.1	6.7	12.4	8.3	14.5	143.9	1.8	60.6	1.4
Orange City Council	14.0	72.7	2.8	8.0	6.3	16.8	46.8	0.9	11.2	1.1

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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Parkes Shire Council	(0.2)	59.9	2.0	7.5	5.4	10.9	200.6	1.2	114.8	0.5
Penrith City Council	7.1	74.1	3.0	3.4	2.9	7.6	48.4	1.1	99.3	1.2
Port Macquarie-Hastings Council	4.7	66.1	2.1	4.0	4.9	26.1	87.6	5.6	91.4	--
Port Stephens Council	(0.1)	78.1	2.1	2.4	2.8	5.5	145.1	1.8	128.3	1.6
Queanbeyan-Palerang Regional Council	0.4	62.4	2.1	6.6	5.0	9.4	81.0	2.6	92.0	1.9
Randwick City Council	6.2	91.1	3.6	--	2.4	3.0	119.6	0.7	159.9	0.4
Richmond Valley Council	(7.3)	64.0	3.1	0.9	13.3	7.8	86.2	1.9	119.2	1.5
Riverina Water County Council	28.3	88.1	9.4	6.8	12.1	16.7	77.0	7.3	102.4	4.9
Rous County Council	11.6	78.3	6.3	2.8	N/A	22.8	19.8	0.6	84.1	1.4
Ryde City Council	13.0	76.9	3.1	33.2	3.9	17.5	180.8	1.8	93.0	1.3
Shellharbour City Council	9.0	77.0	2.1	12.6	4.8	7.7	265.3	1.9	108.7	2.9
Shoalhaven City Council	7.4	80.8	1.8	5.5	8.2	9.4	94.4	3.4	88.2	1.0
Singleton Council	2.3	69.2	3.2	7.9	2.8	15.1	59.8	2.5	80.6	1.3
Snowy Monaro Regional Council	(3.7)	66.4	4.1	14.8	10.6	19.7	44.7	12.4	71.2	3.3
Snowy Valleys Council	(7.9)	66.8	5.7	4.1	3.2	11.3	161.0	0.3	96.2	0.2
Strathfield Municipal Council	7.4	72.3	3.7	--	2.2	17.7	373.1	1.2	102.9	0.8

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Sutherland Shire Council	3.2	84.0	2.9	17.9	3.6	7.7	105.5	2.1	87.4	3.7
Tamworth Regional Council	5.6	77.1	3.9	4.3	4.8	17.2	33.1	0.6	91.9	0.4
Temora Shire Council	7.7	49.9	2.2	18.8	3.7	5.6	130.5	2.5	115.1	2.4
Tenterfield Shire Council	12.8	52.9	4.8	11.8	7.1	15.1	84.7	10.8	100.0	8.2
The Council of the Municipality of Hunters Hill	(3.1)	90.5	8.7	51.2	2.5	17.4	36.4	2.0	78.6	3.2
The Council of the Municipality of Kiama	(1.6)	78.4	2.6	10.7	1.6	9.1	90.4	1.6	94.2	1.0
The Council of the Shire of Hornsby	5.3	49.4	6.7	19.2	1.8	27.4	95.3	0.9	100.5	0.7
The Hills Shire Council	12.0	45.7	17.0	--	3.6	30.4	102.8	--	152.4	--
Tweed Shire Council	11.3	71.2	1.8	3.8	4.0	21.5	67.8	1.4	99.3	1.2
Upper Hunter County Council	13.9	2.5	6.1	--	--	6.0	--	--	--	--
Upper Hunter Shire Council	13.4	65.5	2.7	8.1	6.8	10.3	176.0	1.0	97.0	0.8
Upper Lachlan Shire Council	5.3	56.4	3.0	19.9	2.9	18.5	204.1	0.5	111.5	0.6
Upper Macquarie County Council	0.8	23.3	6.8	--	--	8.7	--	--	--	--
Uralla Shire Council	2.2	69.5	2.2	13.2	5.4	10.3	63.4	0.4	98.0	0.5
Wagga Wagga City Council	(8.1)	65.0	3.0	4.8	4.8	8.9	42.1	23.2	63.1	11.9

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OLG Benchmark	Greater than 0%	Greater than 60%	Greater than 1.5 times	Greater than 2 times	Less than 5% for metro and 10% for other councils	Greater than 3 months	Greater than 100%	Less than 2%	Greater than 100%	N/A
Walcha Council	7.4	59.1	6.5	24.7	3.4	9.6	103.5	4.2	112.7	2.8
Walgett Shire Council	(3.8)	51.0	5.2	7.7	9.5	17.0	59.6	6.5	75.5	4.1
Warren Shire Council	10.9	52.7	6.8	44.5	3.3	13.6	103.6	0.7	152.4	--
Warrumbungle Shire Council	(8.1)	47.4	4.1	7.3	8.7	5.8	107.0	0.6	107.7	5.0
Waverley Council	1.8	86.5	10.2	23.8	3.1	14.8	94.1	1.0	94.2	0.6
Weddin Shire Council	(11.1)	45.6	4.1	5.9	5.4	7.1	225.3	1.7	101.7	1.3
Wentworth Shire Council	1.3	58.4	7.9	16.9	10.0	16.3	58.5	6.8	79.9	4.5
Willoughby City Council	10.7	78.8	4.7	6.8	1.3	18.6	100.9	1.4	100.0	1.1
Wingecarribee Shire Council	6.1	63.5	4.5	6.2	2.2	22.1	64.0	1.6	85.7	1.1
Wollondilly Shire Council	(26.6)	69.5	2.7	1.5	5.1	9.9	99.4	15.3	124.0	8.4
Wollongong City Council	2.8	77.1	2.9	6.3	4.7	5.8	104.3	5.5	98.5	3.5
Woollahra Municipal Council	3.7	91.6	4.5	2.9	3.7	8.6	88.0	1.3	107.2	0.8
Yass Valley Council	5.5	61.5	2.9	3.1	4.1	8.8	107.6	1.9	98.4	--

* The audit reports of these councils were not finalised at the time of this report.

Source: Audited financial statements 2017–18.