Appendix two – Status of 2018 recommendations

Recommendation	Current status
Internal control trends	
Agencies should reduce risk by addressing high risk internal control deficiencies as a priority.	All high risk internal control deficiencies identified last year have been rectified.
Agencies should reduce IT risks by: • assigning ownership of recommendations to address IT control deficiencies, with timeframes and actions plans for implementation • ensuring audit and risk committees and agency management regularly monitor the implementation status of recommendations.	All agencies are assigning ownership of recommendations and timeframes for completion. Ninety-eight per cent of agencies are reporting on the status of outstanding recommendations to their audit and risk committee, while eighty-eight per cent of agencies are reporting to the relevant executive management committee.
Information technology	
Agencies should ensure their contract registers are complete and accurate so they can more effectively govern contracts and manage compliance obligations.	The completeness and accuracy of contract registers remains an issue at agencies.
Agencies should strengthen the administration of user access to prevent inappropriate access to key systems.	User access administration remains an issue at agencies. Refer to Section 3.1 for further details.
Agencies should: • review the number of, and access granted to privileged users, and assess and document the risks associated with their activities • monitor user access to address risks from unauthorised activity.	The use and monitoring of privileged users remains an issue at agencies. Refer to Section 3.1 for further details.
Agencies should ensure IT password settings comply with their password policies.	Password controls remains an issue at agencies. Refer to Section 3.1 for further details.
Agencies should maintain appropriate segregation of duties in their IT functions and test system changes before they are deployed.	Program change controls remains an issue at agencies. Refer to Section 3.1 for further details.
Transparency and performance reporting	
Agencies should comply with the annual reports regulation and report on all mandatory fields, including significant cost overruns and delays, for their major works in progress.	Of the 14 agencies, ten have implemented the recommendation.

Recommendation	Current status	
Management of purchasing cards and taxis		
Agencies should mitigate the risks associated with increased purchasing card use by ensuring policies and purchasing card frameworks remain current and compliant with the core requirements of TPP 17-09 'Use and Management of NSW Government Purchasing Cards'.	Of the six agencies with purchasing card policies past its scheduled review date: • 2 agencies had updated and finalised new policies. • 4 agencies policies were under review or there was an updated purchasing card policy in draft.	

Key Fully addressed Partially addressed Not addressed