

# Appendix two – Management letter findings by agency

The table below lists the management letter findings for each cluster agency.

	Management letter findings				
	Extreme	High	Moderate	Low	Repeat
<b>Customer Service cluster</b>					
Department of Finance, Services and Innovation	--	1	15	15	10
Building Professionals Board	--	--	--	1	--
Independent Pricing and Regulatory Tribunal	--	--	1	1	--
Information and Privacy Commission NSW	--	--	--	2	1
New South Wales Government Telecommunications Authority	--	--	2	3	1
Rental Bond Board	--	--	--	1	--
Service NSW	--	--	8	1	5
State Insurance and Regulatory Authority	--	--	4	1	1
<b>Premier and Cabinet cluster</b>					
Department of Premier and Cabinet	--	--	1	5	1
Art Gallery of New South Wales Foundation	--	--	2	1	2
Art Gallery of New South Wales Trust	--	--	6	1	3
Australian Museum Trust	--	--	2	--	--
Greater Sydney Commission	--	--	--	3	--
Historic Houses Trust of New South Wales	--	--	1	1	--
Independent Commission Against Corruption	--	--	3	6	5
Infrastructure NSW	--	--	1	1	2
Library Council of New South Wales	--	--	--	2	1
National Art School	--	--	3	4	2
New South Wales Electoral Commission	--	--	4	2	5
Office of Environment and Heritage	--	--	--	3	--
Ombudsman's Office	--	--	1	2	--
Parliamentary Counsel's Office	--	--	--	1	--
Public Service Commission	--	--	--	1	--
State Archives and Records Authority of New South Wales	--	--	5	4	2
Trustees of the Museum of Applied Arts and Sciences	--	--	5	2	--
UrbanGrowth NSW Development Corporate <sup>^^</sup>	--	--	7	--	1

**Management letter findings**

	Extreme	High	Moderate	Low	Repeat
<b>Treasury cluster</b>					
The Treasury	--	--	5	10	2
Alpha Distribution Ministerial Holding Corporation	--	--	1	--	--
Crown Entity (the Crown)	--	--	--	7	3
Electricity Assets Ministerial Holding Corporation	--	--	1	--	--
Electricity Transmission Ministerial Holding Corporation	--	--	1	--	--
Epsilon Distribution Ministerial Holding Corporation	--	--	1	1	--
Generator Property Management Pty Ltd	--	--	1	--	--
Insurance and Care NSW	--	--	9	6	5
Jobs for NSW Fund	--	--	1	--	--
LGSS Pty Ptd	--	--	--	1	--
Long Service Corporation	--	--	2	--	--
New South Wales Treasury Corporation	--	--	--	6	--
NSW Self Insurance Corporation	--	--	1	1	--
Port Botany Lessor Pty Limited	--	--	--	2	--
Port Kembla Lessor Pty Limited	--	--	--	2	--
Port of Newcastle Lessor Pty Limited	--	--	--	2	--
SAS Trustee Corporation - Pooled Fund	--	--	--	1	--
Social and Affordable Housing NSW	--	1	--	--	--
Sporting Injuries Compensation Authority	--	--	--	1	--
University of Sydney Professorial Superannuation System	--	--	1	1	1
Western City and Aerotropolis Authority	--	--	1	--	--
Workers Compensation (Dust Diseases) Authority	--	--	--	1	--
Workers Compensation Nominal Insurer	--	--	1	--	--
<b>Other Agency (not part of the above clusters)</b>					
The Legislature	--	--	2	4	2

<sup>^^</sup> This entity has been abolished and is merged into Infrastructure NSW following MoG changes. The entity prepared financial statements for FY2018–19.