

## Appendix ten – OLG's performance indicators

We have included a summary of how each council has performed against the performance indicators prescribed by the Office of Local Government (OLG). The first six indicators are audited and reported in councils' financial statements. The remaining four asset-related measures are not audited and reported in councils' special schedule 7 'Report on Infrastructure Assets'.

We present these performance indicators on a consolidated basis. Councils with water and sewer activities present separate performance indicators for general, water and sewer activities.

			Audite	ed		Unaud	ited			
	Operating performance (%)	Own source operating revenue (%)	(times)	Debt service cover ratio (times)	Rates and annual outstanding percentage (%)	ratio	and infrastructure renewals	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	than 100	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Albury City Council	16.8	79.5	3.3	7.1	10.3	16.2	63.3	3.1	80.7	1.9
Armidale Regional Council	12.3	59.5	2.2	6.0	6.8	14.4	44.1	10.6	96.3	4.3
Ballina Shire Council	8.9	64.6	4.9	2.7	3.6	12.0	84.2	1.9	82.9	0.9
Balranald Shire Council	6.8	31.9	6.2	15.3	10.5	9.4	54.6	2.6	84.7	1.7
Bathurst Regional Council	(5.4)	62.4	2.3	4.1	5.7	10.0	60.2	8.0	158.8	0.7
Bayside Council <sup>11</sup>										
Bega Valley Shire Council	(2.9)	71.7	1.5	4.4	3.6	10.0	45.4	0.7	95.8	
Bellingen Shire Council	0.7	68.1	2.5	6.3	5.8	17.7	88.0	11.6	89.3	
Berrigan Shire Council	22.5	53.9	8.1	34.9	3.7	24.0	80.3		114.7	
Blacktown City Council	3.5	47.5	2.6		4.1	19.0	82.9	2.4	99.3	1.6

<sup>&</sup>lt;sup>11</sup> Bayside council received a lodgement extension for the 2016–17 financial statements to 31 May 2018 and has not yet presented them for audit.

			Audite	ed				Unauc	lited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	annual outstanding percentage	Cash expense cover ratio (months)	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months		Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Bland Shire Council	30.7	37.8	4.0	32.4	6.2	0.3	112.8	5.1	110.5	3.2
Blayney Shire Council Blue Mountains	11.0	60.9	3.9	21.1	2.2	15.7	199.9	10.7	145.9	2.5
City Council Bogan Shire	5.4	80.1	2.3	2.6	3.4	4.4	35.1	2.0	99.1	1.2
Council  Bourke Shire  Council	14.0 21.3	46.2	6.4 4.3	52.2 8.6	6.8	12.9	67.7	3.2	93.5	2.2
Brewarrina Shire Council	19.2	43.5	3.9	24.0	6.8	9.7	87.3	1.9	47.7	
Broken Hill City Council	(0.9)	62.6	1.8	3.8	11.7	9.9	112.8	25.5	121.6	13.1
Burwood Council Byron Shire	5.6	84.0	4.4	12.4	2.4	11.4	117.7	7.3	102.6	5.2
Council	6.0	69.7	3.2	3.3	3.4	14.3	108.0	7.9	90.7	4.8
Council Camden	15.4	56.5	7.8	46.0	5.6	18.4	136.0	3.6	117.8	2.0
Council Campbelltown City Council	0.0	<b>43.0</b> 64.0	2.7	3.2 8.2	3.4	14.9	38.2 94.8	1.2	100.0	1.0
Canterbury Bankstown Council	(1.2)	75.7	2.9	18.0	4.0	11.9	75.8	4.7	94.2	2.6
Carrathool Shire Council Castlereagh-	19.3	40.7	6.8	30.9	6.1	17.0	79.9	1.3	104.9	
Macquarie County Council	9.1	16.5	3.6	2.3	0.0	5.6	_		_	_

			Audite	ed				Unauc	lited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)		Rates and annual outstanding percentage (%)	cover ratio	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	Greater than 100 per cent	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Central Coast Council Central Darling Shire	10.7	76.4	2.7	4.5	5.9	9.0	142.2	2.6	104.9	1.7
Council Central Murray County Council	18.2	<b>47.4</b> 81.2	2.0	33.2	35.7	1.6	94.4	21.1	79.4	2.0
Central Tablelands County Council	4.8	96.1	8.0	3.9		19.7	112.4	34.9	99.2	1.4
Cessnock City Council	4.0	63.4	2.4	8.1	2.0	6.3	158.5	3.4	102.2	9.6
City of Canada Bay Council	7.0	80.2	4.2	28.6	1.3	12.9	119.5	3.5	88.7	2.3
City of Lithgow Council	4.2	64.9	3.1	5.4	5.8	9.1	99.2	7.2	81.5	
City of Parramatta Council	0.4	68.5	4.7	2.9	3.0	6.4	92.5	2.4	103.6	4.3
Clarence Valley Council	(3.8)	69.2	4.4	3.2	6.3	12.0	25.6	4.3	69.0	3.0
Cobar Shire Council	7.5	52.1	4.6	25.1	8.2	6.6	37.1	7.0	92.1	7.2
Coffs Harbour City Council	18.7	74.3	14.8	3.1	6.6	9.1	76.8		100.5	
Coolamon Shire Council	18.9	43.4	8.4	81.6	4.9	19.7	107.4	1.8	139.2	0.9
Coonamble Shire Council Cootamundra-	18.3	55.1	6.1	158.4	7.3	19.9	108.7	1.0	262.6	0.7
Gundagai Regional Council	4.7	44.8	8.5	19.6	4.0	16.4	60.0	10.9		

			Audite	ed				Unaud	lited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	outstanding percentage	Cash expense cover ratio (months)	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months		Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Council of the City of Sydney	4.9	79.7	2.7		1.2	6.5	62.6	3.5	100.1	1.3
Cowra Shire Council	11.2	71.3	4.0	4.8	9.0	8.9	78.4	1.9	105.4	0.8
Cumberland Council	(2.7)	66.1	3.5	11.4	2.8	7.9	106.1	9.8	125.9	7.2
Dubbo Regional Council	13.2	62.5	3.6	5.8	3.3	16.6	108.6	1.0	100.0	
Dungog Shire Council	(17.5)	40.5	8.2	11.5	6.0	8.3	92.4	7.0	72.3	10.1
Edward River Council	16.7	39.1	8.6	25.6	5.5	21.9	117.8	1.5	88.6	0.8
Eurobodalla Shire Council	9.7	71.3	2.4	3.4	2.5	14.7	79.2	7.2	100.0	4.5
Fairfield City Council	11.4	77.0	3.1	146.3	3.1	4.9	170.5	1.9	100.8	1.4
Federation Council	6.3	40.0	2.7	27.9	5.5	18.7	108.5	5.8	95.8	3.7
Forbes Shire Council	(0.5)	68.3	7.4	3.4	10.3	15.4	36.2	3.7	94.0	1.7
Georges River	11.3	76.2	4.4	46.0	2.7	9.5	116.3	1.8	127.9	3.8
Gilgandra Shire Council	19.4	63.5	4.3	18.4	6.5	9.8	192.9	2.3	102.2	1.7
Glen Innes Severn Council	12.8	58.7	5.2	4.3	4.7	9.9	97.0	10.9	100.0	6.0
Goldenfields Water County Council	14.3	95.0	6.0		23.8	49.6	22.8	4.4	105.2	0.6
Goulburn Mulwaree Council	7.9	61.0	3.6	5.7	3.1	24.5	125.8	2.5	99.9	

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OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	than 100	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Greater Hume Shire Council	13.0	48.5	5.5	13.2	6.6	13.0	156.3	0.1	145.0	0.1
Griffith City Council	15.1	74.3	2.5	8.0	6.8	7.1	63.7			
Gunnedah Shire Council	19.9	65.1	6.1	18.7	4.3	28.2	120.7	2.4	120.2	1.6
Gwydir Shire Council	16.5	52.0	2.0	6.8	4.4	4.8	113.5	3.1	100.0	
Hawkesbury City Council	(6.6)	68.4	3.3	11.5	5.5	8.9	131.9	3.1	95.2	
Hawkesbury River County Council	(11.6)	23.3	2.8	_		10.1	113.6			
Hay Shire Council	11.3	39.1	5.0	15.8	13.3	12.2	76.0	3.1	72.4	1.4
The Hills Shire Council*	16.2	50.5	8.5		4.2	42.5	216.8		154.0	
Hilltops Council	(6.6)	44.6	5.5	2.3	6.8	12.1	78.6	6.5	97.8	1.1
The Council of the Shire of Hornsby	6.9	79.3	3.9	10.7	1.9	20.7	90.7	0.9	94.0	0.7
The Council of the Municipality of Hunters Hill	(4.2)	90.7	7.3	23.0	3.0	16.5	76.6	1.6	105.8	1.7
Inner West	4.4	74.6	3.3	5.2	3.1	8.6	145.5	9.6	100.0	3.6
Inverell Shire Council	20.4	61.3	12.0	19.3	5.8	25.1	192.2	1.1	106.2	0.8
Junee Shire Council*	9.9	53.8	1.0	4.2	8.8	3.0	158.5	4.7	81.2	2.4
Kempsey Shire Council	1.9	72.6	2.6	3.8	6.7	9.3	38.9	10.6	107.3	5.4

			Audite	ed				Unaud	dited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	outstanding percentage	Cash expense cover ratio (months)	and infrastructure renewals	Infrastructure backlog ratio (%)	maintenance ratio	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	than 100	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
The Council of the Municipality of Kiama	4.4	60.4	3.9	8.7	1.5	10.7	199.2	0.3	95.9	-
Ku-ring-gai Council	9.0	82.4	3.2	13.5	3.3	13.9	76.5	4.5	103.6	-
Kyogle Council Lachlan Shire	17.2	49.6	6.3	27.9	7.2	17.2	281.8	10.7	100.5	
Council	11.3	38.3	4.6	137.9	7.5	16.8	42.0	6.4	93.5	4.1
Macquarie City Council	9.0	65.6	2.9	10.3	3.7	10.9	112.8	2.5	92.2	1.7
Lane Cove Municipal Council	11.0	68.6	6.7	_	1.9	19.2	294.2	0.7	325.1	0.6
Leeton Shire Council	16.2	69.0	4.5	28.3	3.1	20.7	54.0	3.0	100.8	1.8
Lismore City Council	6.5	74.4	1.5	4.0	10.5	9.1	144.9	19.9	93.0	9.8
Liverpool City Council Liverpool	2.4	54.5	1.9	4.7	4.3	8.5	115.8	3.3	104.5	2.5
Plains Shire Council	4.5	55.3	4.5	12.9	9.9	15.3	140.3	2.4		1.8
Lockhart Shire Council	40.6	23.3	4.8	100.6	4.5	11.3	106.9	1.3	106.5	
Maitland City Council Mid-Coast	0.3	54.1	3.2	4.6	2.1	14.5	87.0	10.1	133.8	3.7
Council  MidCoast  Water  (MidCoast  County	(0.3)	55.2	4.5	3.4	4.1	10.6	65.6	8.5	75.5	4.4
Council)	(2.2)	87.1	2.3	1.9	6.0	8.8	5.4	13.5	73.7	

			Audite	ed				Unaud	dited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)		Rates and annual outstanding percentage (%)	ratio	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	Greater than 100 per cent	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Mid-Western Regional Council	9.6	55.2	3.7	8.7	3.4	16.7	137.3	6.6	108.5	2.9
Moree Plains Shire Council	13.5	68.1	2.4	5.4	6.3	8.3	114.9	1.9	95.0	1.4
Mosman Municipal Council	6.2	87.7	1.7	4.1	2.6	4.7	138.0	1.1	115.7	0.7
Murray River Council	17.7	39.4	5.1	17.8	7.2	20.1	95.1	3.4	100.0	1.1
Murrumbidgee Council	5.5	27.1	4.2	45.5	7.1	22.1	41.0	0.5	128.0	
Muswellbrook Shire Council	8.1	70.3	5.3	4.9	14.9	10.3	93.5	6.1	83.1	3.5
Nambucca Shire Council	17.8	68.1	2.5	3.4	5.1	10.9	62.6	3.9	97.9	
Narrabri Shire Council Narrandera	18.1	58.8	5.2	13.1	7.6	19.5	136.9	12.1	110.6	
Shire Council Narromine	17.4	52.2	7.6	806.7	7.5	23.3	96.2	9.7	98.0	3.8
Shire Council  New England  Tablelands  County  Council	18.7	47.9 22.3	5.4	20.0	9.2	19.9	93.4	11.6	60.4	6.1
Newcastle City Council	3.5	84.3	2.5	7.4	4.2	8.7	94.9	11.1	117.6	6.1
North Sydney Council	7.7	80.3	3.5	84.3	1.1	7.8	269.0		99.5	
Northern Beaches Council	1.3	81.1	2.7	1.0	2.8	5.9	92.2	0.3	103.7	0.3
Oberon Council	20.9	63.8	4.6	12.1	7.7	11.8	224.8	4.2	93.8	0.6

			Audite	ed		Unaud	dited			
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	annual outstanding percentage	Cash expense cover ratio (months)	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	maintenance ratio	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	Greater than 100 per cent	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Orange City Council	11.7	67.5	1.6	6.9	5.7	13.6	52.5	4.1	32.8	2.6
Parkes Shire Council	8.0	46.4	3.2	4.8	6.4	13.8	272.6	1.4	115.0	0.6
Penrith City Council	7.4	71.9	2.5	3.2	3.0	6.5	45.5	1.1	100.7	0.7
Port Macquarie- Hastings Council	7.3	56.2	2.0	4.3	4.9	25.3	82.2	5.3	87.8	
Port Stephens Council	7.1	76.6	3.3	6.4	2.8	5.8	100.0	1.9	93.3	1.6
Queanbeyan- Palerang Regional Council	5.8	52.4	2.4	8.0	3.4	9.0	140.7	2.9	67.3	2.1
Randwick City Council	3.7	89.6	3.3		2.8	3.8	107.0	0.6	154.8	0.4
Richmond Valley Council	7.5	68.1	3.5	5.0	14.9	7.0	82.9	3.8	113.8	2.7
Riverina Water County Council	31.0	90.1	7.5	9.0	12.4	16.0	104.8	29.3	101.7	19.8
Rous County Council	4.8	81.3	6.1	2.5	0.0	21.0	62.2	1.3	89.4	1.0
Ryde City Council	11.5	75.8	3.4	27.7	3.6	15.9	193.6	2.7	92.9	2.0
Shellharbour City Council	9.0	70.4	2.5	19.6	4.6	11.1	232.7	2.0	112.6	2.8
Shoalhaven City Council	2.6	77.7	2.0	3.7	8.9	9.9	71.7	3.1	88.5	1.5
Singleton Council	(1.6)	64.0	2.9	6.3	3.2	13.4	107.1	2.1	62.7	1.3

			Audite	ed				Unaud	lited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)		Rates and annual outstanding percentage (%)	ratio	Buildings and infrastructure renewals ratio (%)	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	Greater than 100 per cent	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Snowy Monaro Regional Council	1.5	49.8	3.7	14.2	14.3	15.3	55.1	11.9	96.9	3.3
Snowy Valleys Council	3.4	56.4	6.0	7.4	4.2	12.0	82.7		101.4	3.3
Southern Slopes County Council	5.1	75.3	8.6			9.0	_			
Strathfield Municipal Council	4.9	73.4	3.6	_	3.0	22.1	127.8	1.5	115.3	1.0
Sutherland Shire Council	9.3	76.4	2.4	21.2	3.6	6.1	57.6	1.9	101.0	3.4
Tamworth Regional Council	12.4	68.7	4.4	5.2	5.2	19.4	39.0	0.6	97.4	
Temora Shire Council	14.3	51.9	2.1	22.2	3.8	6.6	64.7	3.5	116.3	
Tenterfield Shire Council	15.7	45.3	4.4	11.8	6.8	12.6	135.4	8.9	101.3	1.7
Tweed Shire Council Upper Hunter	11.3	74.4	3.5	3.7	4.4	20.7	44.2	1.7	92.9	
County Council	13.7	4.1	3.9	_		2.3				
Upper Hunter Shire Council	9.9	66.6	3.0	7.2	8.5	10.1	139.9	0.9	96.4	0.5
Upper Lachlan Shire Council	16.5	52.1	5.1	25.5	3.4	19.3	136.5	1.7	118.4	1.0
Upper Macquarie County Council	3.6	43.5	10.0	_		5.5	_		_	_
Uralla Shire Council	11.6	71.3	2.1	16.7	4.3	10.5	86.6	0.9	131.8	0.3

			Audite	ed				Unaud	dited	
	Operating performance (%)	Own source operating revenue (%)	Unrestricted current ratio (times)	Debt service cover ratio (times)	Rates and annual outstanding percentage (%)	Cash expense cover ratio (months)	and infrastructure renewals	Infrastructure backlog ratio (%)	Asset maintenance ratio (%)	Cost to bring assets to agreed service level (%)
OLG Benchmark	Greater than zero per cent	Greater than 60 per cent	Greater than 1.5 times	Greater than two times	Less than five per cent for metro and 10 per cent for other councils	Greater than three months	than	Less than two per cent	Greater than 100 per cent	OLG has not set a benchmark
Wagga Wagga City Council	(6.4)	59.2	3.1	5.4	5.1	7.2	39.7	28.4	55.8	11.9
Walcha Council	16.7	50.3	4.5	38.3	3.4	10.6	309.2	7.3	105.5	2.9
Walgett Shire Council	20.2	52.0	5.7	17.8	10.4	16.3	142.1	8.9	73.0	4.6
Warren Shire Council	23.0	47.6	7.5	62.6	2.5	17.7	143.5	0.8	158.3	
Warrumbungle Shire Council	2.0	46.5	4.3	9.9	7.9	6.5	64.4	0.1	117.6	1.8
Waverley Council	2.4	86.5	12.4	20.3	3.8	14.5	77.1	1.1	98.2	0.7
Weddin Shire Council	19.9	44.2	5.2	42.5	5.9	11.9	293.8	2.2	100.7	
Wentworth Shire Council	13.4	48.0	6.9	42.3	10.2	18.0	100.7	12.7	119.3	4.3
Willoughby City Council	12.7	89.6	4.7	6.0	1.4	14.4	98.3	1.4	100.0	1.2
Wingecarribee Shire Council	9.0	67.0	4.9	6.0	2.2	18.8	60.9	2.1	105.7	1.2
Wollondilly Shire Council	0.9	69.7	3.0	4.2	5.2	10.4	99.4	15.3	123.9	8.4
Wollongong City Council	10.7	74.7	2.6	8.5	5.9	6.9	104.9	5.7	98.1	3.7
Woollahra Municipal Council	4.3	90.4	3.9	3.0	4.1	7.0	103.1	1.4	99.7	0.9
Yass Valley Council*	(2.3)	63.7	1.8	2.6	4.0	7.6	106.7	2.6	95.4	

<sup>\*</sup> The audit report of this council was subject to an audit qualification.

The council did not meet the benchmark prescribed by OLG for the relevant performance measure.

Source: First six measures are obtained from the audited financial statements 2016–17. Last four measures are obtained from the unaudited Special Schedule 7 'Report on Infrastructure Assets' 2016–17.

The council met the benchmark prescribed by OLG for the relevant performance measure.