






Appendix two – Status of previous recommendations

Recommendation	Current status	
The Department should:		
<p>Include targets and benchmarks in its performance reporting, where appropriate (repeat)</p>	<p>The Department has developed targets and benchmarks for key programs and commenced including them in its internal and external reporting. Performance data is presented with a defined target or benchmark where appropriate. The targets and benchmarks are based on trends, evidence and research. The Department will continue to test and refine the targets and benchmarks for key reforms underway and include them into the Department's publications over time.</p>	
<p>Continue with strategies to comply with its requirement to review placements of children and young people in statutory care (repeat)</p>	<p>The Department advised it has a Permanency Case Management Policy that guides how safety, permanency and wellbeing is to be achieved for vulnerable children and young people. It clarifies roles and responsibilities, responds to child protection reports, conducts case planning for permanency and wellbeing and embeds practice culture.</p>	
<p>Develop a consistent process for auditing NGO performance and report audit results to the Audit and Risk Committee</p>	<p>The Department has implemented a strategic plan for control and risk management of the funding to NGOs in early 2018.</p>	
Other agencies should:		
<p>Review compliance with the <i>Government Information (Public Access) Act 2009</i> and report results to their Audit and Risk Committee</p>	<p>Three agencies have not fully implemented this recommendation.</p>	
<p>Develop and regularly update a centralised contract register. Centrally monitor and report on contract compliance and performance</p>	<p>The Department is implementing a contract life cycle management system to provide a single register of contracts across the organisation. Two other agencies have not developed a centralised contract register.</p>	
The Department and agencies should:		
<ul style="list-style-type: none"> ensure policies for creating, modifying and deactivating user access are documented enhance the current user access review process log and monitor highly privileged user account activity ensure timely removal of access to business systems for terminated and casual employees ensure password parameters comply with internal policies. 	<p>The Department and other relevant agencies have acted to address control weaknesses for information systems. However, our financial audits continue to identify and report control weaknesses.</p>	
 Fully addressed	 Partially addressed	 Not addressed