



Appendix one – List of 2018 recommendations

The table below lists the recommendations made in this report.



1. Audit observations

1.1 IT control weaknesses

Agencies should strengthen user access administration to prevent inappropriate access to key IT systems by:



- ensuring privileged user access is limited to those requiring access to maintain the IT systems
- monitoring privileged user access to address risks from unauthorised activity
- ensuring IT password settings comply with password policies
- ensuring timely removal of access to business systems for terminated and casual employees.

1.2 Contract management

Agencies should ensure their contract registers are complete and accurate so they can more effectively govern contracts and manage compliance obligations.



Key



Low risk



Medium risk



High risk