



Appendix one – Response from agency



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Office of the Secretary

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Your ref: PA6603

Ms Margaret Crawford
Auditor-General of NSW
Audit Office of NSW

Via e-mail: margaret.crawford@audit.nsw.gov.au

Dear Ms Crawford *Margaret*

Thank you for your letter dated 8 February 2018 and the opportunity for the Department of Finance, Services and Innovation (DFSI) to respond to your final report of the performance audit – *detecting and responding to cyber security incidents*.

The report outlines current weaknesses in the NSW public sector's ability to detect and respond to incidents and highlights areas requiring improvement. DFSI is committed to ensuring a cyber safe NSW government. Following the appointment of the Government Chief Information Security Officer (GCISO) in May 2017, work has commenced to improve cyber security capability across the public sector. This includes coordinating efforts to increase the NSW Government's ability to respond to and recover from whole-of-government threats and attacks. Specifically, the GCISO is working collaboratively across clusters on:

- coordinated mandatory cyber event and incident reporting
- improved information sharing and advice
- cyber capability stocktake and uplift strategy
- whole-of-government cyber security standards
- post-incident reviews and improvement plans
- shared cyber security services
- integrated cyber security, and
- whole-of-government response plan.

DFSI agrees with the general findings and recommendations outlined in the report and it will provide further impetus for the GCISO to continue facilitating a collaborative approach to designing effective, integrated and sustainable cyber security prevention and response for NSW Government.

It should be noted that the response strategy cannot be achieved without investment in cyber security and so the findings and recommendations will be considered in the context of government funding priorities.

Yours sincerely

Martin Hoffman
Secretary

15 February 2018