



Appendix one – List of 2017 recommendations

The table below lists the recommendations made in this report.



1. Financial reporting and controls

1.1 Lessons learned from project implementations

The Department should:

- reinstate controls over financial information as soon as possible, and
- capture and apply lessons learned from recent project implementations, including LifeLink, Justice SAP and the Business Support Centre establishment, in any relevant future implementations.



1.2 Implementing ICAC recommendations

The Office of the NSW Rural Fire Service should recognise and value its inventories as soon as practicable.



1.3 Annual leave balances

Cluster agencies with annual leave balances exceeding the State's target should:

- regularly (e.g. each month) project annual leave balances to the end of the financial year, and
- for employees with projected balances above target, develop and agree leave plans to reduce their balances over an acceptable timeframe.



Agencies should particularly focus on employees who have taken little or no leave in the last 12 months.



2. Service delivery

2.1 Measures to reduce reoffending

The Department should reassess the sufficiency and effectiveness of measures aimed at reducing reoffending, including the recently announced initiatives, if the State priority target is to be met by 2019.



Key



Low risk



Medium risks



High risks