



# Appendix one – Status of 2015 and 2016 recommendations

The current status of recommendations made in the past two year's Auditor-General's Reports to Parliament on the Family and Community Services cluster are detailed in the table.

Recommendation	Current status	
<b>The Department should:</b>		
Benchmark its model for managing conflicts of interest against the Independent Commission Against Corruption publication 'Identifying and managing conflicts of interest in the public sector'.	The Department has addressed this recommendation.	
Include targets and benchmarks in its performance reporting, where appropriate (repeat).	The Department has commenced clarifying internal operational targets for key programs. These targets will be based on trends, evidence and research.  Benchmarks and targets have been incorporated into external reporting dashboards and other reporting, with plans to fully implement targets in key priority areas by 2018.	
Self-assess its contract management framework against the Audit Office's 'Better Practice Contract Management Framework'.	The Department has:	
Have a central contract register which is regularly updated.	<ul style="list-style-type: none"> <li>used the Audit Office's 'Better Practice Contract Management Framework' to review and update its procurement management plans</li> <li>developed a central contract register</li> </ul>	
Centrally monitor and report on contract compliance.	<ul style="list-style-type: none"> <li>implemented central monitoring of contact compliance.</li> </ul>	
Develop a consistent process for auditing NGO performance and report audit results to the Audit and Risk Committee.	The Department advised it is improving its process for auditing NGO performance in 2017–18. Audit results will be reported to the Department's Executive and its Audit and Risk Committee.	
Continue with strategies to comply with its requirement to review placements of children and young people in statutory care (repeat).	The Department advised its Practice Quality Review Tool, used to review casework file evidence against NSW Standards for statutory care, continues to improve annual placement/carer reviews.	
<b>Other agencies should:</b>		
Use the Audit Office's Governance Lighthouse - Strategic Early Warning System' to assess their governance frameworks.	Agencies have assessed their governance frameworks.	
Review compliance with the <i>Government Information (Public Access) Act 2009</i> and report results to their Audit and Risk Committee.	The Department is reconciling contracts on e-tendering against its contract register each month to ensure compliance is maintained. Other cluster agencies should continue to implement this recommendation.	
Develop and regularly update a centralised contract register.	This has not been completed by all cluster agencies.	
Centrally monitor and report on contract compliance and performance.		
Fully addressed	Partially addressed	Not addressed