

Appendix two – Actions within the NSW Homelessness Strategy 2018–23

Action	Description	Funding, new (\$'m)	Funding, reprioritised from existing (\$'m)	Total (\$'m)
Prevention and early intervention				
Universal risk screening (Geelong Project Model)	Expand the use of universal screening tools for homelessness and risk of homelessness in schools, piloted in one or two districts, building on the Geelong Model.	4.7	--	4.7
Pathways to Homelessness	Commission an actuarial analysis of pathways into homelessness to inform investment in 2019–20 and onwards – aiming to develop a predictive model.	--	0.2	0.2
Home and Healthy (social impact investment)	Social impact investment - preventing people exiting hospitals, mental health facilities and AOD treatment centres from becoming homeless.	20.0	--	20.0
Sustain tenancies in the private rental market	Increase early intervention tenancy supports through localised real estate engagement projects.	--	1.5	1.5
Work with financial institutions to address financial hardship	Support and encourage financial institutions, including telecommunications and energy companies, to offer information on a full suite of Commonwealth and state supports for their customers who are experiencing financial hardship.	--	0.6	0.6
Sustaining tenancies in social housing	Take action to sustain existing tenancies in social housing through local strategies to deliver intensive person-centred support and case management.	10.7	--	10.7
No Exits into Homelessness	Use the Multi-agency Framework for Transition Planning to Prevent Homelessness to undertake a review of current exit planning policies and practices, and best practice in exit planning. Agencies to agree on a joint approach, including developing new agency action plans which are to include transition support models for clients with exit plans who require linking, coordination or cross agency collaboration to transition into long-term accommodation.	--	0.8	0.8

Action	Description	Funding, new (\$'m)	Funding, reprioritised from existing (\$'m)	Total (\$'m)
STEP	Continue to implement the Supported Transition and Engagement Program (STEP) to provide an additional 120 housing places for people who were experiencing street homelessness over the next four years. Includes wraparound support based on elements of a Housing First model. This initiative will be supported by Next STEP (see next row).	--	20.3	20.3
Next STEP	Provide over 70 packages for continuation of support and accommodation for people remaining in STEP properties who still required support at the end of the original program.	9.1	--	9.1
HOST	Build on the success of the Housing Outreach and Support Team (HOST) in inner city Sydney by implementing another HOST team in Parramatta to provide assertive outreach to people experiencing street homelessness and support them to access accommodation and support.	--	2.6	2.6
Core and cluster	Increase core and cluster accommodation for families experiencing domestic and family violence.	--	4.0	4.0
Effective supports and responses				
Social and Affordable Housing Fund (SAHF)	Implement Phase 2 of the Social and Affordable Housing Fund to target 1,200 new social and affordable dwellings. At least 70 per cent to be social housing and balance to be affordable. Target of 30 per cent to be in regional New South Wales. Proposals targeting the general social housing population with a priority for proposals with older women as a target group.	--	9.3	9.3
Specialist housing for older people	Deliver targeted social housing options for older women. Smaller units (97 units at \$190,000 per unit) will be trialled to accommodate growing demand for social and affordable housing for older women in financial hardship.	--	18.4	18.4

Action	Description	Funding, new (\$'m)	Funding, reprioritised from existing (\$'m)	Total (\$'m)
Youth Foyer	Provide access to education and accommodation for young people aged 18-22 who have exited out-of-home care (OOHC) through a Youth Foyer. Foyers are designed for young people with the capacity to engage in education and training, but who are prevented from participating due to structural, institutional and/or personal barriers. One purpose-built Youth Foyer site located in central Sydney will be delivered with a mix of self-contained units and communal areas, offering young OOHC leavers a safe and affordable place with supports to gain independent living skills while they engage in education, training and employment. This is financed through a social impact bond between investors, government and service providers.	--	42.3	42.3
Staying Home, Leaving Violence	Increase options for women and children experiencing DFV to stay safe at home. Staying Home Leaving Violence will be established in an additional five new sites.	6.2	--	6.2
Co-located homelessness health services - subsequently redesigned to consist of additional health workers embedded in assertive outreach teams	Establish three additional sites, modelled off Tierney House, where people with chronic health conditions can receive treatment or respite.	6.9	--	6.9
Assertive outreach	Expand assertive outreach to people experiencing street homelessness in areas of high need, in two new sites in New South Wales.	3.8	--	3.8
Temporary Accommodation framework	Build on the successes of Supported Temporary Accommodation models and complete a temporary accommodation framework to ensure the appropriate support options are available for people requiring crisis accommodation to enable them to transition to long-term housing.	--	0.4	0.4

Action	Description	Funding, new (\$'m)	Funding, reprioritised from existing (\$'m)	Total (\$'m)
Integrated, person-centred service system				
Human Services Outcomes Framework	Develop the Human Services Outcomes Framework application for homelessness and introduce cross-agency requirements for reporting on homelessness outcomes.	--	0.1	0.1
Homelessness dashboard*	Develop a whole-of-system homelessness dashboard to improve transparency of funding and outcomes.	--	--	--
Australian Service Excellence Standards (ASES) accreditation**	To support outcomes-based commissioning, a new quality system will be implemented over the next five years.	--	--	--
Evaluation of the Homelessness Strategy	Evaluate the Strategy, identifying where initiatives are effective, and scaling up as appropriate.	--	0.2	0.2
Alcohol and other drug (AOD) services	Increase AOD services for people experiencing homelessness by providing clear pathways and links into appropriate housing options to improve health and housing outcomes following treatment.	--	0.1	0.1
Improving frontline services (workforce training)	Deliver trauma-informed care and Aboriginal cultural capability training available to all Departmental staff and NGO services delivered in multiple locations across New South Wales. Build the capability of Departmental client service officers to deliver improved customer service outcomes through LEAP training.	--	6.8	6.8
TOTAL		61.4	107.6	169.0[^]

[^] Totals may not sum correctly due to rounding.

* The Department advises that this action will not be progressed.

** Funding for this action was not identified at the initial framing of the Homelessness Strategy budget.

Note: Does not include the additional \$22.0 million recurrent funding allocated to the Homelessness Strategy in the 2020–21 State Budget.

Source: Department of Communities and Justice (unaudited).