
Significant Items

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New South Wales Aboriginal Land Council	
The Council has developed strategies, supported by the Minister for Aboriginal Affairs, to control expenditure and maintain the capital value of its investment fund. The value of the investment fund increased to \$541 million at 30 June 2010.	5
Two Local Area Land Councils, under administration, were dissolved by the Minister. Their net assets were transferred to the Council, allowing it to extinguish debts of \$9.2 million.	5
The Council's rural properties continue to incur losses (\$599,751 in 2009-10). As a result, it is considering how to mitigate the financial risks associated with farming activities and how to reduce ongoing losses.	7
Home Care Service	
Almost 34 per cent of Home care's employees are aged over 55, and 55 per cent are over 50. Many are likely to retire over the next five to ten years, increasing the risk of loss of corporate knowledge and skills.	17
Total assessments of eligibility for home care services declined by 17.3 per cent; total hours of service provided to clients decreased by 4.8 per cent; and average hours of service per client dropped by 7.0 hours compared to the previous year.	20
The number of clients receiving more than 60 hours of personal care per four week period increased to 482 from 390.	20
Building Insurer's Guarantee Corporation	
The Corporation has paid \$200 million for home warranty claims under the Government's HIH rescue package and further claims, totalling \$167 million, are expected.	29
Department of Services, Technology and Administration	
The number of licence records administered by the Government Licence System has increased from 940,000 in 2007 to 3.4 million in July 2010.	33
Twenty five percent of the Department's employees are aged over 55, and 43 per cent are over 50. Many are likely to retire over the next five to ten years, increasing the risk of loss of corporate knowledge and skills.	37
The Department has significantly reduced excessive annual leave balances, with less than five per cent of employees having more than 40 days accrued at 30 June 2010.	37
State Records Authority	
The Authority is unable to archive digital records despite growing reliance on the use of digital records by New South Wales Government agencies.	45

Department of Human Services

Community Services does not have sufficient caseworkers to perform its functions effectively. At 30 June 2010, 20.0 per cent (18.4 per cent at 30 June 2009) of caseworker positions were unfilled. 54

Placement reviews for children in Out-of-Home Care are not always performed at appropriate intervals that meet statutory requirements. 55

There are risks of fraudulent activity occurring within Community Services' service providers. 55

The department wrote off \$5.2 million in relation to a Community Services IT project. 56

Indigenous children continue to be over represented in the child protection system. 59

Out-of-Home Care was provided to 17,400 children at an average cost of \$36,869 per child for the year ended 30 June 2010. 60

Bed blocks in respite care facilities operated by Ageing and Disability reduced significantly in 2009-10. 61

The average daily cost per juvenile in custody was \$589 in 2009-10 (\$543 in 2008-09). 63

NSW Businesslink Pty Ltd

The company had 264 contract employees at 30 June 2010, 34 of whom had been engaged for more than five years and another 53 for more than three years. 75

NSW Land and Housing Corporation

The Government has approved the transfer of up to 7,000 properties to non government community housing providers subject to a number of conditions. 95